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**EXPERT OPINIONS IN THE FIELD OF ECONOMICS;
PROJECT ASSESMENT AND EVALUATION**

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PROJECT EVALUATION REPORT

**„CAPACITY BUILDING IV“
01/03/2016 – 31/12/2016**

in Trebinje, 25 January 2017

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1. Abstract

At the request of the Foundation "Ženski centar" [Women's Centre], Trebinje we performed evaluation of the Project "Capacity Building IV", mostly funded by OAQ FOUNDATION, funded and supported by the Royal Norwegian Embassy in Bosnia and Herzegovina and Swedish organization Kvinna till Kvinna. Project evaluation has been performed by "OIKOS INSTITUTE" from Bijeljina and it covers entire fiscal year 2016. The team that worked evaluation were: Zoran Mastilo, Ph.D. Professor of Economic Science, director of Institute; Snežana Todorović, BSc. Economics, research associate of the Institute; and Nedeljko Veselinović, BSc. in Economics, external associate of the Institute. The main evaluated issues, main evaluation findings and recommendations have been provided in the text.

Evaluation is an assessment process that not only determines the value or performance issues considered, but it also tries to assess and describe these values with the aim of improving changes in the given area. Evaluation is not only an unbiased description of the characteristics, but also an analytical interpretation and recommendations for improving these characteristics. Evaluation therefore has an element of judgment on itself and is oriented towards the *activities* and *change*. It is of both descriptive, and regulative type.

Process evaluation: Process evaluation assesses the steps that an individual or an organization takes in project implementation, in order to determine the effectiveness and success of the project.

2. Introduction

The Project "Capacity Building IV" is an upgrade of the Project "Capacity Building", started in 2009 as a method to help the Association for support of children and women - victims of domestic violence - NGO "Women's Centre" Trebinje that during the 2016 re-registered in the Women's Center Trebinje. assistance is provided in building their own facilities. As a part of the activities conducted by the "Women's Centre" Trebinje during the reporting period, numerous meetings were held with representatives of municipalities, police, social welfare centres, health centres, Red Cross of Republic of Srpska, non-governmental organizations engaged in certain segments of human rights, local media houses, all kindergartens and primary and secondary schools in Nevesinje, Gacko, Ljubinje, Bileća and Berkovići which resulted in the signing of an Agreement on cooperation and individual protocols. Therefore 63 governmental and non-governmental institutions and organizations have signed with the Foundation "Women's Centre" Trebinje a document named *Multidisciplinary approach to suppression of domestic violence in Eastern Herzegovina*. That way, a multidisciplinary team is formed by this project and covered the entire region of Eastern Herzegovina. During 2016, the Foundation has established cooperation with government institutions at both the Republic of Srpska, as well as with institutions in Bosnia and Herzegovina.

3. Project Objective

The Project provided forecast for three-year plans and programs of the Foundation "Women's Centre" activities, primarily meant to enlarge the volume of institutions/organizations which are directly or indirectly involved in domestic violence, by providing multidisciplinary approaches aimed at recovering and empowering women and children who had been victims

of domestic violence across the region Eastern Herzegovina to combat that very same domestic violence - a project supported by OAQ Foundation. The project includes all the municipalities of Eastern Herzegovina (Trebinje, Ljubinje, Gacko, Nevesinje, Bileće and Berkovići). The extension of the project in 2016 for another two years and support of the OAQ Foundation will be achieved with the accent on extremely underdeveloped region of Eastern Herzegovina.

4. Methodology

A comprehensive evaluative question raised in the evaluation was: What are the elements of a successful individual, professional and institutional cooperation between the participants in the Project and what aspects of the Project should be further improved?

A combination of qualitative and quantitative approaches was used in this evaluation. The data-collection process included reports, questionnaires, individual interviews and discussions with the group prepared and submitted by the Director of the Centre. The case studies were conducted on the spot in the Eastern Herzegovina.

During the evaluation of the Project the following evaluations have been performed:

- Continuous work of a Multidisciplinary team;
- Support animation young women to apply for Police and Military Academy;
- Building a strong network of lobbyists within Governmental Institutions;
- Monitoring the work of the Public Safety Center in Trebinje in terms of work on the problem of domestic violence;
- The establishment of the first women's Agriculture cooperatives;
- Animating local communities in building a "Safe House" in Trebinje.

Likewise, we used an internal evaluation of the Project made by the Project Manager, Mrs. Ljiljana Čičković, as well as all other available questionnaires, evaluation papers, reports and information.

5. Findings

Foundation “Women’s Centre” Trebinje during the year has achieved a number of activities thanks to the continuous work of employees and multidisciplinary team that is reflected in the following:

During 2016. in the office of the “Women’s Centre” reported 122 cases of domestic violence. The users were mainly women victims of domestic violence and in most cases several times they reported domestic violence. The Centre’s activities were related to psychosocial treatment, to legal advice and written legal acts for the Prosecution and the Court in the proceedings that took place before these institutions.

Except women victims of domestic violence Centre has provided psychosocial treatments for children from families where violence is represented. With six children was worked intensively through the year (5 girls and 1 boy) that had severe psychological problems due to traumatic experiences in the family (psychosomatic problems, bedwetting, inability to learn, attention disorders, etc). It is also indirectly worked with 22 children (14 girls and 8 boys) giving mothers’ tips on how to behave with children in crisis situations (in the process of divorce, after violence between the parents, during the conduct of children in police stations or in court). In cooperation with the Public Security Trebinje, public forums were organised on the theme “Children and violence” in all municipalities in Eastern Herzegovina (6 public forums).

As part of the program "Support and animation young women to apply for Police and Military Academy" in the period from 01.03. to 31.12.2016. through Roundtables, then by distribution of 11 343 promotional leaflets and 500 posters in 50 municipalities and cities, there were animated 107 girls who have applied for Police and Military Academy, which is 4% more than in the previous period.

The results of these activities are reflected in the enrollment of 5 Police Academy cadets in the Republic of Srpska, 7 cadets to study at a College of Internal Affairs of Republic of Srpska, 17 females in the B&H State Border Service and 12 women in the Armed Forces of B&H. On the basis of the survey, and after the Round Tables, it was found that during 2016, 20 women were employed at the Ministry of Defense of B&H in Armed Forces of B&H and in the B&H State Border Service, 14 girls “junior inspector”, and 3 officer of the rank of police officer.

Within the framework of the goals set for the activities of lobbyists “Building a network lobby within government institutions”, we concluded the following:

A strong network of lobbyists is built within government institutions which will invest maximum effort in accordance with their roles and capabilities. For the first time in the history of the Republic of Srpska and whole B&H, women victims of domestic violence are officially defined as a vulnerable category in the labor market and in the “Action plan for employment of the Republic of Serbian in 2017”, to incorporate measures for their self-employment in the Republic of Srpska. It was presented at a conference in Banja Luka held on International Day for the Elimination of Violence against Women.

The conference was attended by about 60 participants from relevant government ministries, governmental and other institutions that have provided support to the “Action Plan for Employment of the Republic of Srpska in 2017”, which addresses the target group of women

victims of domestic violence. The project is planned to employ 100 women at employers and 25 women through self-employment program with the financial support of the Government of the Republic of Srpska.

As partners of Foundation “Lara” from Bijeljina, Women's Centre Foundation Trebinje involved in monitoring the work of the Public Security Centre in Trebinje, which enabled to identify shortcomings in the work of the police (in particular police officers on the ground). It has been ascertained that there is the necessary perform additional training officers who are already undergone various training on problem of domestic violence and enable them to be trainers. In that case, they would exert continuous training, and best practices in working with victims would not be lost by the departure of trained personnel to other positions or at the arrival of new staff.

Women's Centre Foundation Trebinje founded the first women's Agricultural Cooperative “Smokvica” in Herzegovina with the aim to raise plantations of figs which would create preconditions for the continuous partial funding of the Women's Centre Foundation, on the one hand, to economically empower a number of women victims at domestic violence as a vulnerable category, on the other hand. This model of the business plan was published in the Proceedings of Social Entrepreneurship – Theory and Practice, which issued the Citizens Association Lighthouse Prijedor; Agency for Cooperation, Education and Development – ACED; GOPA mbH, Offices in B&H and Banja Luka College - BLC 2016. (http://www.nvo-svjtionik.org/wp-content/uploads/Zbornik-radova_Socijalno-preduzetnistvo.pdf).

Foundation animate the local community conducted a campaign for building a Safe House in Trebinje for accommodation for women and children victims of domestic violence. For this purpose, ther was launched a new website (www.sigurnakucatrebinje.org, that reflects the support of the public and the media, which they won in a variety of ways, ranging from free support the event – charity dinner in Trebinje, through financial contributions, which are paid (collected mostly from individuals and a number of companies about 3000 US\$).

In this project year “Trag” Foundation has enabled the installation of software “Pyramid” and its maintenance for two years, which will facilitate bookkeeping and to provide better transparency of all costs. Also, a group of nine members of the Women's Centre has stayed four days in Slovenia on the ranch “Kaja and Grom” where they received the new skills and knowledge in Tellington Touch method that is now applied on themselves for the purpose of relieving stress.

Throughout the year, successful cooperation was established with all electronic media in Eastern Herzegovina throughout the year, accompanied by a redesigned Web site of the Foundation.

Evaluation sheets were processed by the Organization's manager - Ljiljana Čičković, who earned a great deal of praise and merit for the successful implementation of the Project.

6. Evaluation Results

Implementation Partner(s):	Foundation „ŽENSKI CENTAR“ [eng. <i>Women's Centre</i>] TREBINJE
Project name and No.	Capacity Building IV, 2010-OCAJ-125

Scoring system:

1	Unacceptable
2	Poor - requires significant improvement
3	Meets certain requirements. Improvement recommended
4	Meets requirements / expectations
5	Exceeds requirements / expectations

REQUEST	EVALUATION				
Communication	1	2	3	4	5
Implementation Partner performs openly and transparently, answering questions, responding to problems or issues within an appropriate time frame.					
Accuracy / validity of work performed	1	2	3	4	5
Implementation Partner accomplished the agreed-upon results specified in the IP Agreement.					
Timeframe	1	2	3	4	5
Implementation Partner adhered to the time limits and conditions established in the IP Agreement and, generally speaking, performed its obligations within defined timeframes.					
Periodic and final narrative reports	1	2	3	4	5
Implementation Partner delivered both periodic reports and a final narrative report within the adequate.					
Financial reports	1	2	3	4	5
Implementation Partner submitted detailed financial statements in appropriate time frames.					

Invoicing

1 2 3 4 **5**

Implementation Partner adhered to the invoicing requirements of the Organization (e.g., accepted and followed the terms and conditions of payment and invoicing that exist within the Organization):

Advance payments (HFD)

Yes [] No [**X**]

Implementation Partner has the ability to implement the project without the requirement for advance payments:

7. Recommendations

Common recommendations of the Organization's Manager and "OIKOS INSTITUTE" - Research Centre Bijeljina relating to the future involvement of the partner in the implementation:

- Partner **should not be hired** in the implementation of future projects..
- Partner **should be hired** in the implementation of smaller-size and lower-complexity projects.
- Partner **should be hired** in the implementation of projects of similar size complexity in the future.
- Partner **should be hired** in the implementation of **even more complex and extensive projects**.

Name and signature:
Mastilo Zoran, Ph.D. Professor – „OIKOS INSTITUTE“ - Research Centre Bijeljina
Date: 25 January 2017

