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PROVIDING EXPERT OPINIONS ON ECONOMICS PROFESSION, ASSESMENT AND EVALUATION OF PROJECTS

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PROJECT EVALUATION REPORT

„CAPACITY BUILDING V“

01/01/2019 – 31/12/2019

Trebinje, March 2020

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1. Abstract

At the request of the Foundation "Ženski centar" [Women's Centre], Trebinje we performed evaluation of the Project "Capacity Building V", mostly funded by OAK FOUNDATION, apropos evaluation of work entire organization fiscal 2019. The Women's Center Trebinje has implemented two more projects, one as direct support to Kvinna till Kvinna and the other as partners to the Lara Bijeljina Foundation. Project evaluation has been performed by "OIKOS INSTITUTE" from Bijeljina and it covers entire fiscal year 2019. The team that worked evaluation were: Zoran Mastilo, Ph.D. Professor of Economic Science, director of Institute; Vesna Miletić, BSc. Economics, research associate of the Institute; and Nedeljko Veselinović, BSc. in Economics, external associate of the Institute. The main evaluated issues, main evaluation findings and recommendations have been provided in the text.

Evaluation is an assessment process that not only determines the value or performance issues considered, but it also tries to assess and describe these values with the aim of improving changes in the given area. Evaluation is not only an unbiased description of the characteristics, but also an analytical interpretation and recommendations for improving these characteristics. Evaluation therefore has an element of judgment on itself and is oriented towards the *activities* and *change*. It is of both descriptive, and regulative type.

Process evaluation: Process evaluation assesses the steps that an individual or an organization takes in project implementation, in order to determine the effectiveness and success of the project.

2. Introduction

Capacity Building V project is an upgrade The Capacity Building project started in 2009 as a way to help the Association for Helping Children and Women Victims of Domestic Violence - NGO "Women's Center" Trebinje, which in 2016 was re-registered with the Women's Center Foundation "Trebinje. Assistance is provided in building the Foundation's own capacity. Within the activities led by the Women's Center in Trebinje, during the reporting period, meetings were held with representatives of municipalities, police, centers for social work, health centers, the Red Cross of Republika Srpska, non-governmental organizations dealing with some segments of human rights, media local houses, all kindergartens and primary and secondary schools in Trebinje, Nevesinje, Gacko, Ljubinje, Bileca and Berkovići, which resulted in the signing of the Cooperation Agreement and individual protocols. In this way, the Multidisciplinary Team was formed by this Project and the entire region of Eastern Herzegovina was rounded off. Therefore, 63 governmental and non-governmental institutions and organizations have signed with the "Women's Center" Trebinje Foundation the document "Platform for Joint Action of a Multidisciplinary Team for Combating Domestic Violence in Eastern Herzegovina" as an upgrade of the previously mentioned agreements and individual protocols. During 2019, the Foundation has cooperated with governmental institutions at the level of Republika Srpska as well as with institutions at the level of Bosnia and Herzegovina.

3. Project Objective

The Foundation's mission is to fight for women's and children's human rights as well as for women's economic empowerment. OAK FOUNDATION has supported for many years the plans and programs of activities of the Women's Center Trebinje Foundation, which is intended to build the capacity of institutions / organizations directly or indirectly involved in domestic violence by providing a multidisciplinary approach to empower women and children victims of domestic violence entire regions of East Herzegovina. The project covers all

municipalities of Eastern Herzegovina (Trebinje, Ljubinje, Gacko, Nevesinje, Bileća and Berkovići).

The project also covers the Entity level (Republika Srpska) in the part related to the economic empowerment of women victims of domestic violence, as well as the development of social entrepreneurship and the self-financing of the Foundation itself ("Women's Center") through the establishment of a cooperative and the erection of organic plantations on 9 ha, supported by the OAK Foundation and the Czech Embassy in BiH. "Women's Center" Trebinje, as a partner with "Lara" from Bijeljina, monitors the work of police officers in RS.

The overarching evaluation question raised in this evaluation was: What are the successful elements of individual, professional and institutional cooperation between project participants and what aspects of the project should be further improved? A combination of a qualitative and a quantitative approach was used in this evaluation. The data collection process used reports, questionnaires, evaluation slips, individual interviews and interviews with a group prepared and submitted by the Center Director. Case studies were conducted on the spot in Eastern Herzegovina.

During the evaluation of the project, we worked on the following projects:

- "Capacity Building V" financed by OAK FONDATION
- " Together for a Life Without Violence, funded by the Swedish organization Kvinna till Kvinna.
- "Strengthening Institutional Support for Victims of Gender-Based Violence" supported by the Foundation "Lara" from Bijeljina.
- Other activities of the Women's Center Trebinje Foundation in 2019.

The projects aimed to improve the quality of life of women, both in society and in the family, in the Republic of Srpska, with an emphasis on the highly undeveloped region of Eastern Herzegovina. The also used the Internal Project Evaluation performed by the Project Manager, Ms. Ljiljana Cickovic, as well as all questionnaires, evaluation sheets, reports and information.

4. Findings

By reviewing all the documentation (above), the "Women's Center" Trebinje Foundation achieved the set goals during 2019 thanks to the continuous work of employees and volunteers, which are reflected in the following:

1. During 2019, support was provided to victims of domestic violence through psycho-social counseling and free legal assistance, as well as through coordination of a multidisciplinary family violence suppression team throughout Eastern Herzegovina through 36 joint meetings and ongoing communication. In particular, 183 interventions were provided through psycho-social counseling and free legal aid. This team has mostly worked on hearing women who are not strong enough to report abusers or address someone with a problem. The multidisciplinary team held 36 meetings to discuss specific cases of domestic violence as well as synchronized joint actions: for 6 child victims of domestic violence free kindergartens, for 14 women victims of domestic violence synchronization of support from schools, centers for social work, the police and this organization; 6 victims free of charge, collection of material and financial assistance for one woman victim of domestic violence and one man victim of domestic violence, for 7 women victims of domestic violence interventions with municipalities for different types of assistance / support / and for

women victims of domestic violence interventions and assistance in other countries / Montenegro, Serbia and Hungary). This indicates that the real and quality support to women victims of domestic violence is coordinated through coordinated actions of communities in Eastern Herzegovina.

2. Significant activity was carried out on employment assistance by being exempted from identifying the target group "Victims of Domestic Violence" in the employment program of the Employment Service of Republika Srpska, and then assisting with applications for individual target groups. when completing the CV and the first interview with the employer as well as developing business plans. Over 600 women victims of domestic violence participated in this program. Direct assistance in accessing the labor market was provided for 29 women of the Women's Center and 27 women of the Lara Bjelina Foundation. The public invitation for employment through the Employment Service of Republika Srpska is employing employers and self-employed. The main objective of this activity is to bring women victims of domestic violence into economic independence, which is the basic premise of stopping violence against women. victims of domestic violence "For both employers and women victims of domestic violence.

3. The Foundation cooperated with the Cure Foundation, which operates throughout Bosnia and Herzegovina, and participated in two conferences that discussed the problem of women victims of domestic violence, with a remarkable appearance by director Ljiljina Čičković on one panel. the two foundations are creating a positive climate related to this issue throughout Bosnia and Herzegovina.

4. Capacity Building V supported by the Oak Foundation aims to contribute to improving the quality of life of women and children in the underdeveloped region of East Herzegovina. 36 regular meetings of the multidisciplinary team for combating domestic violence were held in this activity. The activity was mainly related to the provision of direct services to victims of domestic violence: first aid, psycho-social counseling, support of a person of trust and economic counseling for women victims of domestic violence. With the development of social entrepreneurship, works were carried out on the arrangement of the fig plantation in Trebinje, where 10 women victims of domestic violence will receive income.

5. With the Lara Foundation as a partner, police work is monitored, where police domestic violence cases rejected by the prosecution were monitored to determine the reason for the rejection. An Economic Counseling Center for Women of Vulnerable Categories within the Foundation has been established to support their economic empowerment, which includes providing training for the first interview with the employer, writing a CV, assisting in the development of a business plan and identifying the personal competencies of the beneficiaries.

6. One of the projected goals is to strengthen the Trebinje Women's Center Foundation for strategic planning, as well as to build the Foundation's (technical, human and self-financing) capacities. The implemented activities are: finalization of construction and establishment of organic plantation (Phase I 2 ha) and procurement of official vehicle for travel and field work. The 17 members of the Foundation are empowered to cope with the professional frustrations arising from dealing with victims of domestic violence. The unexpected result is that the fig was first included in the Republika Srpska capital investment for 2020 for the first time. Strategic planning was not carried out as planned in 2019 but was shifted to 2020.

Finally, by inspecting the documentation and reports, it can be noted that the goals set have been achieved very successfully, despite some problems of a financial nature (insufficient budget). We appreciate the need for these projects to continue in the coming years and to develop a wider network of donors.

Throughout the year, successful cooperation with all electronic media on the territory of the Republic of Srpska, Bosnia and Herzegovina and the region of Eastern Herzegovina was realized as well as the redesigned website of the Association. Evaluation cards were processed by the manager of the organization Ljiljana Čičković, which is one of the great merits and praises for the successful implementation of this Project, as well as for all other employees of the Foundation "Women's Center" Trebinje.

5. Evaluation Results

Implementation Partner(s):	Foundation "Ženski centar" [Women's Centre], TREBINJE
Project name and No.	Capacity Building V

Scoring system:

- | | |
|---|---|
| 1 | Unacceptable |
| 2 | Poor - requires significant improvement |
| 3 | Meets certain requirements. Improvement recommended |
| 4 | Meets requirements / expectations |
| 5 | Exceeds requirements / expectations |

REQUEST**EVALUATION****Communication**1 2 3 4 5

Implementation Partner performs openly and transparently, answering questions, responding to problems or issues within an appropriate time frame.

Accuracy / validity of work performed1 2 3 4 5

Implementation Partner accomplished the agreed-upon results specified in the IP Agreement.

Timeframe1 2 3 4 5

Implementation Partner adhered to the time limits and conditions established in the IP Agreement and, generally speaking, performed its obligations within defined timeframes.

Periodic and final narrative reports1 2 3 4 5

Implementation Partner delivered both periodic reports and a final narrative report within the adequate.

Financial reports1 2 3 4 5

Implementation Partner submitted detailed financial statements in appropriate time frames.

Invoicing1 2 3 4 5

Implementation Partner adhered to the invoicing requirements of the Organization (e.g., accepted and followed the terms and conditions of payment and invoicing that exist within the Organization):

Advance payments (HFD)Yes [] No []

Implementation Partner has the ability to implement the project without the requirement for advance payments:

6. Recommendations

Common recommendations of the Organization's Manager and "OIKOS INSTITUTE" - Research Centre Bijeljina relating to the future involvement of the partner in the implementation:

- Partner **should not be hired** in the implementation of future projects..
- Partner **should be hired** in the implementation of smaller-size and lower-complexity projects.
- Partner **should be hired** in the implementation of projects of similar size complexity in the future.
- Partner **should be hired** in the implementation of **even more complex and extensive projects**.

<p>Name and signature:</p> <p>Mastilo Zoran, Ph.D. Professor "OIKOS INSTITUTE" - Research Centre Bijeljina</p> <p>Date: 22 March 2020</p>	 
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